

**FREQUENTLY ASKED QUESTION (FAQ) FOR
PEWARISAN ASNB CAMPAIGN 2023
("Campaign")**

NO.	QUESTION	ANSWER									
1	What is the "Pewarisan ASNB Campaign 2023"?	<p>The Campaign is to encourage existing and new ASNB unit holders ("UH") aged 18 years old and above to subscribe to the Hibah Amanah or Trust Declaration services also known as Pewarisan ASNB as an estate planning instrument for faster and easier claim of ASNB investment by the beneficiary after their demise.</p> <p>Application for the Pewarisan ASNB's services can be done as follows:</p> <ul style="list-style-type: none"> (i) Perform online pre-registration at myASNB portal, or (ii) Apply directly at ASNB branches <p><i>[Participants can refer to FAQ nos. 9 and 11 for details on the application process.]</i></p>									
2	What are the promotions being offered during this Campaign?	<p>Participant who fulfils the criteria of this Campaign will enjoy the following offer, which will be accorded to Participant who performs online pre-registration or direct application at ASNB branches and the processing of the Pewarisan ASNB application must be done and completed within Campaign Period:-</p> <table border="1"> <thead> <tr> <th></th><th>Description</th><th>Registration Fee</th></tr> </thead> <tbody> <tr> <td>1.</td><td>Subscribe to Pewarisan ASNB services</td><td>RM100</td></tr> <tr> <td>2.</td><td>Invest Ringgit Malaysia Twenty Thousand (RM20,000.00) and above in a <u>single transaction</u> in any of ASNB Fixed Price or Variable Price funds</td><td>Free</td></tr> </tbody> </table>		Description	Registration Fee	1.	Subscribe to Pewarisan ASNB services	RM100	2.	Invest Ringgit Malaysia Twenty Thousand (RM20,000.00) and above in a <u>single transaction</u> in any of ASNB Fixed Price or Variable Price funds	Free
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3	How long is the Campaign period?	The Campaign will commence on 20 th February 2023 until 31 st December 2023.									
4	Who is eligible to participate in this Campaign?	<p>The Campaign is open to the following:</p> <ul style="list-style-type: none"> (i) New and Existing unit holders aged 18 years above. (ii) Must be eligible to subscribe to Pewarisan ASNB's services. (iii) Participant is not a Pewarisan ASNB services subscriber. 									
5	What are the criteria to participate in this Campaign?	<ol style="list-style-type: none"> 1. The Participant must be a unit holder of at least one of ASNB unit trust fund(s); 2. Must maintain a minimum balance of 1,000 units (excluding under financing/collateral/Employees' Provident Fund (EPF) Members Investment Scheme) in the unit trust fund that the Participant plans to register under Pewarisan ASNB; 3. Must submit the required completed documents for Pewarisan ASNB (refer to FAQ no. 9 and 11) to any ASNB branches during the Campaign Period. 4. For Participants who performed investment in ASNB Fixed Price or Variable Price funds, the following conditions shall apply:- <ul style="list-style-type: none"> (i) Must invest in any of the Participant's own ASNB account with minimum total investment amount of RM20,000 and above in a <u>single transaction</u>; 									

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		<p>(ii) Investment must be in the form of cash investment, bank transfer or cheque (excluding fund switching and fund transfer);</p> <p>(iii) Investment via any of the following platform ("Platform"):</p> <ul style="list-style-type: none"> a) Over-the-counter at ASNB's or agents' branches * b) myASNB Portal (www.myasnb.com.my) or mobile app * c) Internet banking of ASNB agents d) Automated Teller Machine ("ATM") / Self Service Terminal ("SST") of ASNB agents e) Skim Potongan Gaji ("SPG") (Government and private companies) f) Standing Instruction via Maybank or Bank Simpanan Nasional g) Kiosk machine at related ASNB branches <p><i>Note : * includes ASNB Financial Planning Solution Package (FPSP) where applicable.</i></p> <p>(iv) The investment must be successfully credited into the Participant's ASNB account at the point of submission of Completed Documents at ASNB branches; and</p> <p>(v) Any redemption made by Participant from any ASNB funds he/she has prior to or during the point of submission of Pewarisan ASNB application at ASNB branches will disqualify the Participant from the Campaign offer.</p> <p><i>[Participants are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i></p>
6	Can I participate in this Campaign if I do not have an ASNB account?	<p>No. You need to open an ASNB account first.</p> <p>You can register for an ASNB account at any ASNB or Agents' branches or through online via myASNB app. The required document is your identity card.</p>
7	I am not a myASNB portal registered user, so how can I participate in this Campaign?	<p>1. If you plan to perform online pre-registration for Pewarisan ASNB, you need to register as a user of myASNB portal before you can perform the online pre-registration.</p> <p>For existing UHs, you need to make sure you have updated your mobile phone number at any ASNB or Agents' branches before registering for myASNB portal.</p> <p>2. You can also register for Pewarisan ASNB directly at ASNB branches during the Campaign Period.</p>
8	I have ASNB funds in ASB and ASN Sara 1. I have already subscribed to Pewarisan ASNB for my ASB. I would like to participate in this Campaign and subscribe to Pewarisan ASNB for ASN Sara 1. Will I be eligible for the Campaign offer?	<p>No. This Campaign applies to new registration of Pewarisan ASNB application.</p> <p>The UH can add additional unit trust funds to their existing contract or register for additional contract at ASNB branches.</p> <p>Please refer to the ASNB website for more information.</p>

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9	After I have performed online pre-registration for Pewarisan ASNB via myASNB portal, is the registration process completed?	<p>No.</p> <p>Below are the steps that the Participant will need to follow to complete the Pewarisan ASNB application process:</p> <table><tr><th>Process</th><th>Description</th></tr><tr><td>Step 1</td><td>Complete the online pre-registration via myASNB portal at www.myasnb.com.my</td></tr><tr><td>Step 2</td><td><ul style="list-style-type: none">Print and complete the documents below ("Complete Documents"):<ul style="list-style-type: none">(i) Power of Attorney(ii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses that has been verified as true from the original copy;(iii) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/guardian and witnesses (for Hibah Amanah application only)</td></tr><tr><td>Step 3</td><td><ul style="list-style-type: none">Submit the Complete Documents as stated in Step 2 and complete the registration at the nearest ASNB branch within 90 days from the date of submission of the online pre-registration. If the submission to ASNB branch is done after 90 days, the Participant will need to re-perform the online pre-registration.</td></tr></table> <p><i>Note: 1. The Participant is advised to book for an appointment via ASNB website at www.asnb.com.my. 2. Submission of complete documents must be done during the Campaign Period from 20 February 2023 - 31 December 2023 to be eligible for the Campaign Offer. 3. *Latest application Form PH1A/PH1B (V.01/2021) and Power of Attorney can be downloaded from ASNB website (www.asnb.com.my).</i></p>	Process	Description	Step 1	Complete the online pre-registration via myASNB portal at www.myasnb.com.my	Step 2	<ul style="list-style-type: none">Print and complete the documents below ("Complete Documents"):<ul style="list-style-type: none">(i) Power of Attorney(ii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses that has been verified as true from the original copy;(iii) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/guardian and witnesses (for Hibah Amanah application only)	Step 3	<ul style="list-style-type: none">Submit the Complete Documents as stated in Step 2 and complete the registration at the nearest ASNB branch within 90 days from the date of submission of the online pre-registration. If the submission to ASNB branch is done after 90 days, the Participant will need to re-perform the online pre-registration.
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10	What happens if I submit the completed documents to any ASNB branches after 90 days of my online pre-registration submission?	The pre-registration is no longer valid. The Participant will need to re-do the pre-registration process.								
11	Can I register for Pewarisan ASNB directly at ASNB branches instead of doing online pre-registration at myASNB portal?	<p>Yes. The Participant is advised to book for appointment via ASNB website at www.asnb.com.my.</p> <p>Below are the steps that the Participant will need to follow to complete the Pewarisan ASNB application process:</p> <table><tr><th>Process</th><th>Description</th></tr><tr><td>Step 1</td><td><ul style="list-style-type: none">Go to the nearest ASNB branch.</td></tr><tr><td>Step 2</td><td><ul style="list-style-type: none">Print and complete the documents below ("complete documents"):<ul style="list-style-type: none">(i) Application Form PH1A / PH1B*(ii) Power of Attorney(iii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses;(iv) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/ guardian and witnesses (for Hibah Amanah application only)</td></tr><tr><td>Step 3</td><td><ul style="list-style-type: none">Submit the Complete Documents as stated in Step 2 to complete the application process.</td></tr></table> <p><i>Note: 1. The Participant is advised to book for an appointment at ASNB branch via ASNB website at www.asnb.com.my.</i></p>	Process	Description	Step 1	<ul style="list-style-type: none">Go to the nearest ASNB branch.	Step 2	<ul style="list-style-type: none">Print and complete the documents below ("complete documents"):<ul style="list-style-type: none">(i) Application Form PH1A / PH1B*(ii) Power of Attorney(iii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses;(iv) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/ guardian and witnesses (for Hibah Amanah application only)	Step 3	<ul style="list-style-type: none">Submit the Complete Documents as stated in Step 2 to complete the application process.
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12	Can I make an investment in ASNB Fixed Price/ Variable Price funds fund that is lower than the minimum amount criteria for the Campaign and apply for Pewarisan ASNB?	<p>Yes, you can. However, you will not be entitled for the Campaign offer of free registration fee.</p> <p>You will be entitled to the Campaign offer of discounted registration fee of RM100.</p>
13	I made investment of RM20,000 in my ASNB Fixed Price/Variable Price fund on 17 th February. I submit the complete documents for Pewarisan ASNB application at ASNB branch in March. Will I be eligible for the campaign offer of free registration fee?	<p>You will not be eligible for the Campaign offer of free registration fee for Pewarisan ASNB as the investment was made before the Campaign Period.</p> <p>However, you will be entitled to the Campaign offer of discounted registration fee of RM100.</p>
14	I made investment in my ASNB Fixed Price/Variable Price funds totalling RM30,000 in three transactions. Will I be eligible for the campaign offer?	You will be eligible for the Campaign offer of free registration fee for Pewarisan ASNB if either one of the three transactions meet the required minimum investment amount of RM20,000.
15	I have made investment of RM30,000 in one of my ASNB Fixed Price/Variable Price funds in October. On 16 th November, I submit the complete documents for Pewarisan ASNB application at ASNB branch. On 17 th November, I made redemption from one of my ASNB Fixed Price/ Variable Price funds. Will I be eligible for the Campaign offer of free registration fee?	<p>You will be eligible for the Campaign offer of free registration fee for Pewarisan ASNB as the redemption is made after the submission of Pewarisan ASNB application at ASNB Branch.</p> <p>Refer to FAQ no. 5 for explanation on redemption.</p> <p><i>[Participants are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i></p>
16	I have made investment of RM20,000 in one of my ASNB Fixed Price/Variable Price funds in October. On 7 th November, I made redemption from one of my ASNB Fixed Price/Variable Price funds. On 28 th	<p>You will not be eligible for the Campaign offer of free registration fee for Pewarisan ASNB because redemption was made before the submission of Pewarisan ASNB application at the ASNB branch.</p> <p>However, you will be entitled to the Campaign offer of discounted registration fee of RM100.</p> <p>Refer to FAQ no. 5 for explanation on redemption.</p>

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	November I submit the complete documents for Pewarisan ASNB application at ASNB branch. Will I be eligible for the Campaign offer of free registration fee?	<i>[Participants are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i>
17	Can I submit the completed Pewarisan ASNB documents to ASNB Agents?	Currently, only Maybank branches are offering the Pewarisan ASNB service. However, the Campaign offer for Pewarisan ASNB is valid at ASNB branches only.
18	How long will it take for me to receive my Pewarisan ASNB contract after submission of completed documents and payment of fee?	UH will receive the Pewarisan ASNB contract via post between 40 days to 70 days from the submission date of the complete documents at ASNB branches. The document will be mailed to UH's registered address at ASNB. UH can request to collect the contract at the ASNB branch where submission is made. For self-collect, ASNB will contact the UH.
19	Whom should I contact if I need any further clarification or service enquiry?	You may contact ASNB Customer Service Centre at 03 -7730 8899 or via email at asnbcare@pnb.com.my